

# South Valley Park Shelter



## Frequently Asked Questions

### How much does it cost to rent?

Please visit our website at [ighmn.gov/rentals](http://ighmn.gov/rentals) to view current rates. A deposit of \$75 is required (per 5-hour time block). Rental is for the shelter only; the park & playground remain open to the public.

### When can I rent the shelter?

South Valley Park shelter is available year round; you can only book for the current year. On holidays, the park shelter is available on a first-come, first-served basis (no rentals or kitchen access).

### Is alcohol allowed?

Yes, guests ages 21+ can drink beer and wine under the shelter only. Alcohol is not allowed on the playground, roadway, parking lot, trail, or sidewalk. Alcohol must be in the original, single-serve container. No glass.

### How many tables are there and what's the capacity?

There are 9 picnic tables under the shelter that seat 90 guests. There are 6 additional tables on the plaza (uncovered) that seat 60 guests. You're welcome to bring additional tables and chairs; make sure you remove them at the end of your event.

### Is there a kitchen?

Yes! The kitchen has a commercial freezer and refrigerator. We provide dish soap, garbage bags, a broom, and dustpan. Please bring your own kitchen and cleaning supplies. No flames allowed.

### How do I access the kitchen?

We'll email you a key code with your reservation confirmation. You'll need to enter your key code anytime you access the kitchen. Once the door closes it automatically locks and you'll need to re-enter the code. You can prop the door open during the time of your rental. When you leave the shelter, please shut off the lights and make sure the door is closed and locked behind you.

## Learn more:

[ighmn.gov/rentals](http://ighmn.gov/rentals)

651-450-2586

### How many grills are available?

Two charcoal grills are available for use near the park shelter. Leave hot coals to cool in the grill. Bring your own supplies for grilling. Please do not clean the grill or empty hot coals in any trash cans or dumpsters.

### Does the shelter have electricity?

Yes.

### Does the shelter have bathrooms and are they handicapped accessible?

Yes.

### Can I bring firewood?

Yes, firewood must be (DNR) approved firewood. There will be a bucket provided in the kitchen to help put out the fire. Make sure you put your fire out before you leave.

### Is parking free?

Yes. Overnight parking is not allowed.

### Are pets allowed?

Yes. Pets must always be on a leash and may not be tethered to any tree, plant, sign, or park structure. Please clean up after your pet(s).

### Are inflatable houses allowed?

Yes. At least two weeks before your event, let us know you'd like to have an inflatable house and send us proof of insurance from the rental company. We'll review your request and let you know if it's approved. Inflatables must be secured with weights; no stakes allowed.

### Is amplified music allowed?

Yes, as long as it does not impact other park users. Please keep the volume at a reasonable level that's appropriate for all park users.

### How early can I show up?

Your rental time includes your set up and clean up time. Please plan accordingly.

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# South Valley Park Shelter



## FAQ Continued

### What's the cancellation policy?

If you cancel at least 7 business days before your event, we'll give you a full refund minus an administrative fee equal to 15% of the sum of the park shelter rental fee and security deposit. No refunds will be given for cancellations made within 7 business days of your event. We do not give refunds for rain or inclement weather. All cancellations must be submitted in writing.

### How do I get my deposit back?

If you follow all policies and no damage is done to the park shelter, you'll receive your deposit back. If you paid by credit card, the deposit is typically refunded back to your card in about one week. If you paid by cash or check, it may take up to three weeks for your refund check to come in the mail. We'll contact you if we have any concerns after your event.

### Can I use a shelter without renting it?

Yes, the shelter is available on a first-come, first-served basis if it's not rented. You can view live availability of the park shelter with the QR code below or visit [ighmn.gov/parks](http://ighmn.gov/parks). There is no kitchen access without a rental.

### Can I hang banners or signs?

Temporary signs or banners must be free standing and not affixed in any way to any picnic shelter or any park feature. (bench, tree, etc.). Please remove your signs when you leave.

### Are balloons allowed?

Decorative balloons are allowed. Water balloons are not allowed. Please remove all balloons when you leave.

### Am I responsible for cleaning up?

Yes, please return the park shelter to the condition you found it and return all picnic tables to their original location. You will find a detailed check out list and diagram posted inside the kitchen. Please take all your belongings when you leave.

### Is tobacco allowed?

No; products containing tobacco or marijuana are not allowed at any Inver Grove Heights park. This includes sidewalks, parking lots, trails, etc. Read our park ordinance at [ighmn.gov/parks](http://ighmn.gov/parks).

### What if I rent the shelter and someone is using it?

Show them your rental permit and ask them to leave. If they refuse to leave, call 911.

## Policies and more information

### Severe Weather

Picnic shelters are not designated storm shelter areas. Please be informed about severe weather and take steps to maintain personal safety.

### Park Rules

It is your responsibility as the renter to inform your guests of the park rules. You can view the full park ordinance at [ighmn.gov/parks](http://ighmn.gov/parks).

### Facility Issue

If there's an issue with the shelter when you arrive (ex. power outage), please call the Veterans Memorial Community Center front desk at 651-450-2480. If it's outside business hours, please call 612-441-0292.



SCAN ME

View availability  
& book online



Learn more:

[ighmn.gov/rentals](http://ighmn.gov/rentals)

651-450-2586

# South Valley Park Shelter



## Facility Photos

