



IGH Fire Department

Monthly Call Report Through December 2024

	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-25	YTD '24	YTD '23
CALLS BY TYPE														
Medical TOTAL	167	152	173	165	136	147	192	197	151	169	154	172	1975	2049
Structure/Mobile Prop Fire	5	5	6	8	13	5	8	7	5	15	4	7	88	74
Fire, other	1	1	2	2	0	0	5	4	1	2	0	3	21	29
Rescue	4	8	10	14	9	8	14	12	9	7	14	12	121	115
Hazardous Condition	4	4	6	8	8	8	9	14	7	6	5	5	84	107
Fire/Rescue SUBTOTAL	14	18	24	32	30	21	36	37	22	30	23	17	314	325
Service / Good Intent	36	30	24	15	37	31	39	41	27	31	39	44	394	384
False Alarm	33	19	12	26	32	32	23	36	21	19	19	33	305	301
Other SUBTOTAL	69	49	36	41	69	63	62	77	48	50	58	77	699	685
TOTAL CALLS	250	219	233	238	235	231	290	311	221	249	235	276	2988	3059

Resource Requested on Call														
Single engine (1 crew)	227	194	205	214	202	215	261	259	193	215	211	227	2623	2726
Two engines (both crews)	12	16	17	17	21	11	16	19	21	20	12	31	213	193
1 Station call back	4	5	6	6	5	5	6	24	5	5	7	14	92	81
2 Station call back	0	0	0	0	1	0	2	2	0	0	0	0	5	2
3 Station call back	7	4	5	1	6	0	5	7	2	9	5	4	55	58

Response Mode														
Emergency	181	166	162	169	176	154	207	206	125	165	125	151	1987	2207
Non-emergency	63	51	68	69	57	72	73	96	89	76	105	120	939	820
Emergency, downgrade	5	1	1	0	2	5	10	9	6	7	5	5	56	28
Non-emergency, upgrade	1	1	2	0	0	0	0	0	1	1	0	0	6	5

Automatic/Mutual Aid														
Automatic aid given	7	7	8	6	11	6	13	8	6	10	9	9	100	81
Mutual aid given	1	4	0	2	3	3	2	1	0	5	0	1	22	10
Automatic aid received	5	4	5	0	5	0	3	3	1	8	3	4	41	44
Mutual aid received	1	0	0	0	0	0	1	2	1	0	1	0	6	6

Response Time														
Median	05:29	05:10	05:46	05:45	05:27	05:21	06:05	05:46	05:17	05:19	05:58	05:51	05:37	05:41
90th percentile**	08:44	08:54	08:48	08:45	08:06	08:53	08:50	09:27	08:55	09:28	08:51	08:41	08:56	08:54

**Arrive on scene within this time or less in 90% of calls.